

# How to connect with a school counsellor



#### What we offer:

- Individual counselling
- Wellbeing group programs
- Consultation
- Support & Advocacy
- Support connecting to other services
- Culturally inclusive service, regardless of religious beliefs, culture or background.

# **Helping Parents**

We offer support to children and young people, assisting them in developing skills and strategies to tackle life's challenges. Our services include improving parent-child communication, discussing concerns about your child's well-being, and providing referrals to other services.



# We're here to help you!

Navigating life's challenges can be hard at times with the pressures of school, family issues, and friends. There are many ways a school counsellor can support you in your mental health and wellbeing.

# **Helping Students**

We provide support for a wide range of presenting issues such as: stress management, anxiety/depression symptoms, academic stress, family problems, grief and loss, peer conflicts, self-esteem and confidence, behavioural support, emotional management, body image concerns, and self-harm/suicidal thoughts.

## **Helping Teachers**

We provide social-emotional well-being groups for children and young people to build resilience. Programs cover anxiety, depression, self-esteem, body image, social skills, behavioral support, stress management, mental health awareness, and tailored options. School counsellors also assist with student support plans.

#### Are you experiencing difficulties:

- Not eating or wanting to be involved in things you normally enjoy?
- Are you feeling sad or 'down' or crying more often?
- · Are you easily irritated?
- Are you having issues with friends and/or family?
- Having trouble concentrating?
- Feeling unusually stressed or worried?
- Not performing as well at school as you used to?

# Accessing support with a school counsellor:

- Students under 14 require parental consent to access counselling.
- Self-referral for students over 14 years old accepted.
- Teacher referral
- · Parent referral
- School Principal referral



To make a referral to see the School Counsellor please contact the school office

### **Additional support:**

If you are feeling distressed and need support, please contact a support person to help you.

#### Support people include:

- Family and friends
- Your general practitioner or doctor
- Kids Helpline 1800 551 800
- Lifeline 13 11 14
- Beyond Blue 1300 224 636
- · Mental Health Line 1800 011 511
- Parent Line 1300 130 052
- Suicide Call Back Service 1300 659 467
- NSW Domestic Violence Line 1800 656 463
- Aboriginal & Torres Strait Islander crisis support line 13YARN 13 92 76

ReachOut https://au.reachout.com

**Medicare Mental Health** 

https://www.medicarementalhealth.gov.au/ **Headspace** https://headspace.org.au



# Our commitment to keeping children safe

CatholicCare is committed to the safety, welfare and well-being of children and young people. They are given the highest priority in every preventative and protective action taken. We recognise that the care and protection of children is a collective responsibility. We work in cooperation with government authorities, agencies and families in the care and protection of children and young people.

#### Feedback and complaints

We take pride in the services we deliver and encourage our clients and stakeholders to provide us with feedback about their experiences, whether this is a complaint, a compliment, or a general comment. Feedback and complaints can be provided via our website.

To find out more about our School, Student and Family Program please call **02 4227 1122** Email **enquiries@catholiccare.dow.org.au** or visit our website via the QR code below



catholiccare.dow.org.au



Together in Care.